





FIRST TIME CLIENTS AT SEATON HACKNEY

Welcome to our community oriented and people friendly facility located between Ginty Pool and Loantaka Park at 440 South Street in beautiful Morristown, NJ.

Whether you are interested in lessons or a relaxing trail ride, you will find that Seaton Hackney has these and plenty more to offer to people of any age and riding experience.

To make your visit more enjoyable, please read what follows:

- 1. 1'- All appointments are made either in-person or by calling: 973-644-3355.
- 2. We will ask for the child's age (if minor) and approximate height and weight of an adult rider, to best match the rider with the most suitable horse. We have some large Percheron horses who can carry in excess of 300lbs but our decision depends on your height in relation to your weight and on other health factors. You must inform our office of any medical condition that could make riding unsafe for you.
- 3. We can provide helmets for everyone in your party. Or you can bring your own ASTM/SEI approved riding helmet.
- 4. If this is your first time at Seaton Hackney, we require a \$25 deposit per rider.
- 5. **Cancellation Policy**: You must cancel at least 24 hours in advance, unless in case of bad weather. If the weather is bad, please call us 15 minutes before leaving your house on your way to Seaton Hackney so that we can update you on the conditions at the Stables. You can still ride in a light, occasional drizzle.
- 6. What to wear: Wear comfortable clothes, appropriate for the weather. You must wear sturdy shoes or boots with a small heel and a flat sole. Sneakers are not recommended and people -including family members- are not allowed in the yard if they wear flip-flops or sandals.
- 7. There is paperwork that needs to be completed either upon your arrival or you can download the two waivers below and bring them completed upon your arrival. That will save time for everyone. Click on the links below.
 Please click here for our Combined General waiver
- 8. **ARRIVE AT LEAST 15 minutes** in advance and check in the office before your lesson or trail ride time. Add another 5 minutes for each rider in your party. This precaution will give us ample time to get you on the horse and organize the ride.
- 9. Lateness: Unfortunately, our staff schedule and horse assignments are closely following the time allocated. This does not allow for a late start. If you arrive late (after 15 minutes prior to your activity) the activity may be shortened accordingly. Being late relates to not being here 15 minutes before the activity, the time when we will be expecting you.

We hope that this answers most of your questions.

Please feel free to email us if you need any other information: <u>Info@seatonhackney.com</u>.

We are looking forward to providing you with the best possible experience. Let us know how it was!